

From: Ingvar Tjostheim  
Date:03-23-2015 11:49 AM (GMT-06:00)  
To: John Christenson <john.c@suntech-systems.ca>

Subject: Valor fireplace

Hello, John

I am glad to tell you that I'm very pleased with my Valor Horizon fireplace. I have soon had it for two years. It is the only heater in our 3000+ square feet log house.

The main floor is 1556 square feet. The upstairs is the same, but has shorter walls and vaulted ceiling. We also have a heated attic above our second floor. Our main floor has 5 3/4 inch thick square log walls. Our upstairs (and attic) has 3.5 inches of spray-foam (poly-urethane) insulation.

We have natural gas, but are off-grid with electricity. We have a solar panel setup. Our hot water heater and kitchen stove also run on natural gas. We have no other means of heating our house than the one single Valor Horizon fireplace. I did install the 30,000 BTU upgrade kit/elbow, and we sometimes turn on one burner on our kitchen stove when it's below -25 C outside. With a little boost from a burner on extremely cold days, the Horizon fireplace heats our whole house to a nice, comfortable temperature.

I've had to reassure several visitors that the only heat source we have is the Valor fireplace. They usually have a hard time believing it. But then they'll go and sit in the far end of the living room and say "oh, yeah, I can feel it all the way over here" - talking about the radiant heat from the fireplace.

I ran the controller in the fireplace on the AA batteries without external power for 18 months before I had to change the batteries. The 9V battery in the remote lasted about 14 months before I had to replace it.

In 2014, we left our house on the 2nd of February, and returned home from an overseas trip on the 1st of May. Our fireplace was still running and our house had kept nice while we were gone.

The fireplace makes virtually no sound when it runs, which is excellent in our peaceful countryside environment. The logs glow so nicely that many think it's real wood burning. And like I said, you can feel the radiant heat to the other end of our living room, about 20 feet away.

I bought the fireplace after seeing and feeling one installed and running in a friend's house. I looked around quite a bit and do not regret settling for the Valor brand. If we install another fireplace in our house, then I don't think I'll need to look around again.

There are other fireplaces out there for down to half the cost, but you can usually almost touch the glass when they are running, and they most often have a loud fan running, and still don't give off the same heat. They also don't come close to the authentic look of the Valor fireplace fire.

I have never seen anything with the amount of radiant heat that our fireplace puts out. We don't have to tell our children "don't touch". They realize that themselves.

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